Our Impact in London Communities 2021





We supported over 500 people with serious mental illness to achieve better mental health

Our Food Bank provided over 2,400 food parcels to households experiencing extreme food poverty



60% of households were collecting food for children at home



We supported over 12,000 residents through our COVID-19 Helpline



COVID-19 Helpline

breakdown areas:

Food and basics 9.9%

Access to testing 18.7%

Vaccines 22.2%



Isolation 14%

Isolation support payment 35.1%



Our health team engaged with over 79,000 people across 25 London boroughs to encourage cancer screening





Our Advice services helped over 3,841 people to overcome the problems they face and prevent them from occurring again



We provided over 400 people with free expert legal advice

Our community and well-being programme supported **2,150** by providing peer support groups and telephone befriending









Through our More than
Mentors project we supported
over 300 young people to
build emotional resilience and
self-confidence